

NEWTON COUNTY BOC



**County Manager Report
November 2022**

ANIMAL SERVICES

1. We had 68 pet adoptions in the month of November.
2. Intake remains 25% higher than last year.
3. Animal to human bites has increased, it's 17% higher than last year.
4. We responded to 261 requests for service in November.



BUILDING SERVICES

1. Placed green lights to illuminate the Administration Buildings tower in honor of Veteran's Day Nov. 13-18th.
2. The media booth in the rear of the Boardroom is under construction.
3. Completed quarterly facility inspections. These facilities include The Cousins Community Band room, Nelson Heights Community Center, Gum Creek, Mansfield Community Center, Washington Street Community Center and Almon Community Center.
4. Responded to 154 Maintenance related calls in the month of November with a 100% resolve rate.



EMA

1. Conducted additional testing of severe weather alerts in preparation of Hurricane Ian; including preparation of flood-prone areas throughout the County.
2. Current Code Red registration numbers as of 11/25/2022: All numbers are year to date.

Businesses: 339

Residences: 1,401

Cell Phones: 1,561

Notifications via text: 1,579

Notifications email: 480

Weather warnings only: 995



EXTENSION OFFICE

1. 1000 students met in monthly club meetings in 10 public schools and 3 private schools in Newton County.
2. 4-H Club Night- 6 students attended.
3. 4-H Literacy Day Festival- reached over 125 students.
4. Extension Office received 2nd Place Poster for Adulting 101 at District Annual Conference.
5. Attended Georgia Association of County Agriculture Agents State Conference and Annual Meeting.
 - Received 2022 GACAA Outstanding Equine Programming Award recipient
 - Received 2022 GACAA First Place Poster for Extension Education



FINANCE

1. In the process of our FY22 Audit.
2. Processed 2028 invoices.
3. Issued 688 accounts payable checks totaling \$8,004,065.
4. Processed 22 Purchase Orders.
5. Processed 1,539 payroll checks totaling \$3,410,232.
6. Deposited \$20,491,808 in revenue.



FIRE SERVICES

1. 8,125 Newton County School System children were educated on fire safety programs in the month of November.
2. Attended nine (9) Fall festivals and local events had contact with approximately 3,000 citizens to educate them on Holiday Fire Safety.
3. Partnered with Church of Covington and Covington First United Methodist Church food pantries ministries to distribute batteries to remind residents to change their smoke alarm batteries.



FIRE SERVICES

For the Month of November Fire Services Reports:

26-Fires
 282-Rescue & EMS Calls
 14-Hazardous Conditions Calls (No Fire)
 29-Service Calls
 87-Good Intent Calls
 38-False Alarm & False Calls
 1-Special Incident Call
 Total Calls 477 with a 100% Response rate.

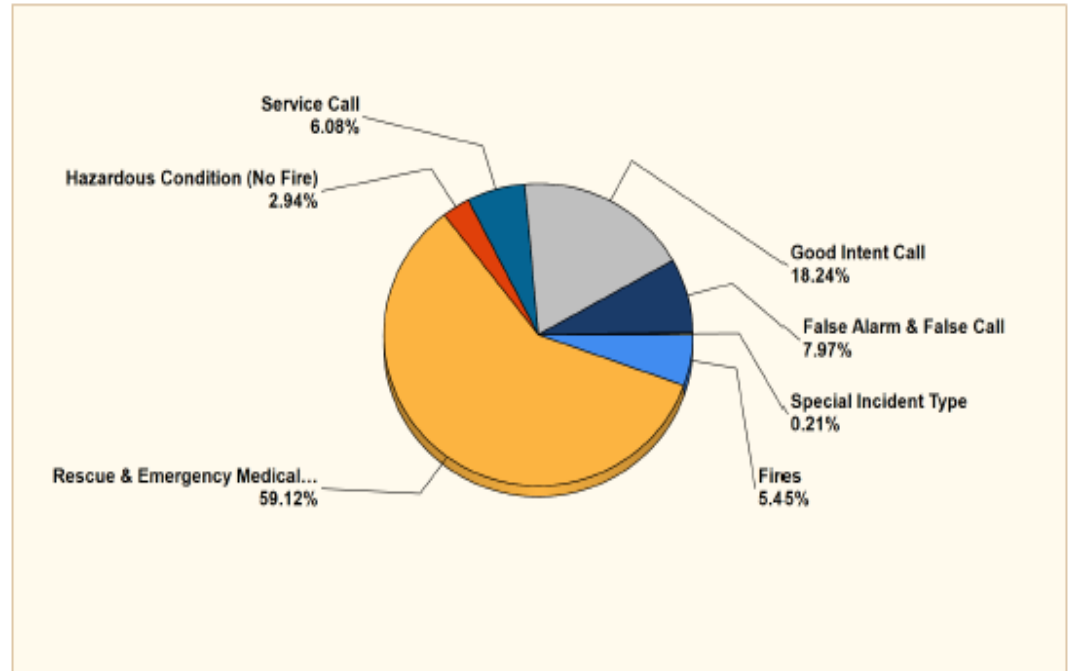
Newton County Fire

Covington, GA

This report was generated on 11/29/2022 12:25:33 PM

Breakdown by Major Incident Types for Date Range

Zone(s): All Zones | Start Date: 11/01/2022 | End Date: 11/30/2022



MAJOR INCIDENT TYPE	# INCIDENTS	% of TOTAL
Fires	26	5.45%
Rescue & Emergency Medical Service	282	59.12%
Hazardous Condition (No Fire)	14	2.94%
Service Call	29	6.08%
Good Intent Call	87	18.24%
False Alarm & False Call	38	7.97%
Special Incident Type	1	0.21%
TOTAL	477	100%

GIS

1. 12 map requests were received and 37 individual maps were printed or produced.
2. 8 requests for GIS data were received and processed.
3. Received 20 phone calls from residents and customers (includes County employees).
4. Update County website with new maps of revised BOC districts (which take effect 12/31) other maps (GA House, GA Senate, etc.) will be updated as well.



HR & RISK MANAGEMENT

1. Onboarded 13 employees across the following departments: Public Defender, Clerk of Courts, Recreation, Public Works, Tax Assessors, Detention, and Sheriff's Office.
2. Offboarded 4 employees across the following departments: Fire, Detention and Sheriff's Office.
3. Hosted Newton County's 6th Annual Service Awards for 96 employees ranging from 5-35 years of service.
4. Processed Annual Leave Buyback for 57 employees who met eligibility criteria.
5. Coordinated CPR training with Georgia Institute of EMS for 16 employees.



INFORMATION SERVICES

1. Employee training participation rate for November was 75%, same as October. Employees using the Phish Alert Button reported 98 real suspicious emails to Information Services. Our average phish prone percentage since inception of this program November 2019 is currently at 6.5%, up from 6.4% in October. Initial failure rate before training program was implemented was 45%.
2. Information Services staff responded to 174 support tickets for the month of November 2022, down from 227 in October.
3. Continue deployment of multi-factor authorization for email.
4. Deployed 4th virtual server node to support the new GIS environment.



JUVENILE COURT SERVICES

1. Juvenile Court processed 64 delinquency complaints and serviced 30 walk-ins and served 5 families in our new truancy court program.
2. Juvenile Court Case Calendars continue to increase each month to address newly filed cases.
3. Judge Edgar, Kati Rider, and Samantha Nix hosted the first semi-annual Truancy SASC stakeholder's meeting.



PUBLIC DEFENDERS OFFICE

1. Assistant Public Defenders represented clients in 12 court calendar dates.
2. Assistant Public Defenders represented clients in Jury trials on 2 trial weeks.
3. Public Defenders office welcomed 2 new employees.



PARKS & RECREATION

1. Basketball practice began in November.
2. Fall Festival went well at City Pond. We had over 100 vendors and 15 food vendors.
3. The much needed restroom renovation at Turner Lake were completed.
4. Turner Lake Recreation Center will host an Evening with Santa on December 10th from 6-8pm.
5. 14,850 people visited Turner Lake Recreation Center in the month of November.
6. The Nelson Heights Picnic Pavilion construction has started.



PIO

1. 317 website updates made in November; 90,584 pageviews in November driven by elections (highest of the year).
 - Most visited pages were Election Results, Main Page, Ways to Vote, Voting Precincts, Elections Registration
2. Facebook Reached 58,055 people in November – a 42% increase from October.
3. Continued work on Boardroom Improvements; Installed production booth in back of courtroom.



PUBLIC WORKS

1. Completed SPLOST resurfacing of Channing Cope Road and Scout Road.
2. Completed SPLOST patching of Channing Drive.
3. Leveled a section of Cricket Frog Trail.
4. We collected **3700** bags of trash for November, which equates to 12.57 tons taken to landfill.
5. The sheriff's trash detail reported picking up **559** bags of trash.



SENIOR SERVICES

1. Senior Services had a total of 28 registrations (20 new members and 8 renewals).
2. Transportation serviced 54 people, which equates to 580 trips and 4406 miles traveled. (2685 Senior Pick-ups and 1721 Meal Routes).
3. 243 seniors attended the Senior Center. We also had 3700 guests to visit and participate in special events and activities in the month of November.
4. The Senior Center will be closed to Seniors Dec. 19th through January 6, 2023. Staff will work until Dec. 21st and will return on January 3, 2023.
5. We are currently hiring for 2 positions; an Administrative Specialist and a Cook.



SOLID WASTE SERVICES

1. Disturbed area of the active landfill was hydro-seeded, in order to establish grass cover/improve site aesthetics; and prevent erosion to improve stormwater quality.
2. All landfill sites (Site 1 C&D, Site 1 MSW, and Site 2 MSW) were mowed & maintained.
3. Developed safety and operation improvement action items for all convenience centers.
4. Received CAT bulldozer that was purchased in May of 2022.

New Tags:	5,327
Replacement Tags:	17
Lost In Mail Tags:	6
Hardship Tags:	25
Unusable Tags:	41
Total Dispensed Tags:	5,419



TRANSPORTATION

1. Obtained BOC approval of 2022 LMIG Resurfacing List.
2. Received bids on Jack Neely @ Kirkland Roundabout Construction Project \$3,248,196.83 lowest bid by Summit Construction and Development LLC.
3. Received bids on 2022 Resurfacing Project \$2,934,518.90 lowest bid by Pittman Construction Company.
4. Acquired all ROW parcels and easements for Crowell Rd. @ I-20 Project.



#OneNewton

